

## **Presentation of 2004 Group Results**

March 2005

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## **Agenda**

#### Overview

Results at 31/12/2004

Balance Sheet: main trends

Income Statement: analysis

**Appendix** 

N.B. 2004 results do not consolidate the Argentina group



#### **Executive Summary**

#### **2004: A Turning Point for BNL**

Capital Increase

 Successful completion of rights issue in December 2004 raising €1.2bln
 from the market

Acceleration towards stated targets

 Acceleration in addressing asset quality criticalities and establishing a solid capital base

This decisive action allows a shift in focus towards profitable growth



#### **Operating Plan 2003-05: Progress Report**

#### **Acceleration in the achievement of Plan objectives**

#### **IMPROVED RISK PROFILE OF THE GROUP**

(Domestic focus, lower portfolio risk profile and improvement in asset quality)

#### STRENGTHENED FINANCIAL EQUILIBRIUM

(Tier 1 capital boosted through rights issue and reduction in non-core RWA)

#### **INCREASED OPERATING EFFICIENCY**

(Personnel reduction and re-qualification, review of operating processes)

#### **REVIEW OF GROUP PERIMETER**

LAY FOUNDATION FOR RE-LAUNCH OF COMMERCIAL DEVELOPMENT



### **Operating Plan Progress: Risk Profile**

#### Re-focusing on core business reducing risk concentrations

#### **CORE BUSINESS RE-FOCUSING:**

#### International RWA:

- Reduction from €8bln in 2002 to €2.7bln in 2004

#### Large corporate:

- Downsizing of portfolio RWA from €10.9bln in 2002 to €6.8bln in 2004
- Large exposures from 12 in 2002 to 2 in 2004

#### LatAm activity:

-Disposal of Brazil and Uruguay subsidiaries finalized and agreement for the sale of BNL Argentinean Group

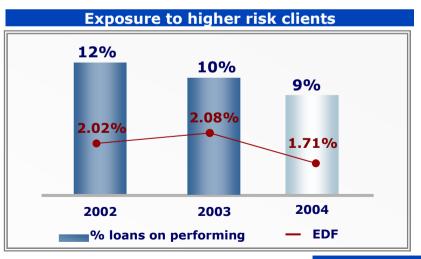
#### **LOWER PORTFOLIO RISK PROFILE:**

Reduced exposure to higher risk clients:

- Relative weight of credits in higher-risk classes (7-9) down from 12% to 9% of rated exposures
- EDF decreased from 2.02% in 2002 to 1.71% in 2004

EDF: Expected Default Frequency RWA: Risk Weighted Assets







## **Operating Plan Progress: Risk Profile**

#### Significant improvement in asset quality whilst **NPL** coverage continues to rise nearing 58%

#### **FALL IN NET PROBLEM LOANS EXPOSURES:**

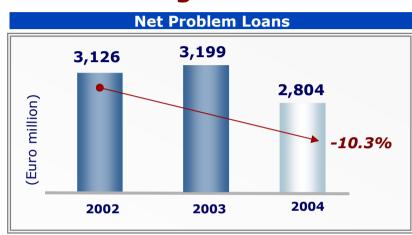
- 10.3% net problem loans reduction from €3.1bln in 2002 to €2.8bln in 2004

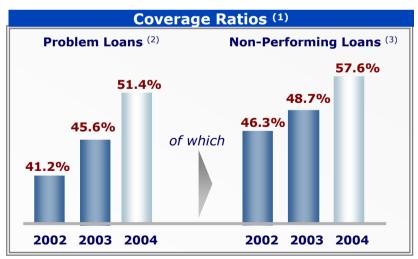
#### **INCREASE IN COVERAGE:**

- Problem loans coverage ratio up 10.2 p.p. from 41.2% in 2002 to 51.4% in 2004
- NPLs coverage ratio up 11.3 p.p. from 46.3% in 2002 to 57.6% in 2004

#### Aimed at

- facilitating credit recovery actions
- finalizing extraordinary sale transactions





(1) Including credit risk reserve (2) "Sofferenze"+"Incagli" (3) "Sofferenze" only



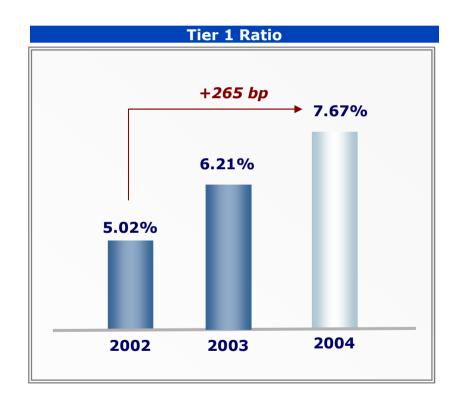
#### **Operating Plan Progress: Financial Equilibrium**

# Sizeable progress in capital ratios: Core Tier I ratio strengthened to 7.7% by year-end 2004 allowing for absorption of IAS/IFRS impact in 2005

#### **TIER 1 RATIO:**

Strengthened from 5.02% in 2002 to 7.67% in 2004 leveraging on:

- Downsizing of RWA in non-core sectors
- Securitization of performing loans
- Extraordinary operations on real estate portfolio
- Increase in capital funds





### **Operating Plan Progress: Operating Efficiency**

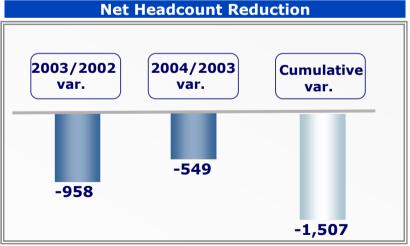
## Active management of structure and processes aimed at optimising operating efficiency

#### **COST STRUCTURE**

Cost control actions focused on:

- Personnel reduction completed with re-qualification and re-allocation of personnel towards commercial activities
- Review of principal operating processes







## **Operating Plan Progress: Review of Group Perimeter**

## Further Group rationalisation completed in 4Q2004 coupled with roll-out of new initiatives

Rationalisation of Group perimeter			
Company/B.U.	Date	Status	
Argentina	Ongoing	Preliminary agreement reached for the sale to Banco Hipotecario	
Advera	Dec-04	Joint-venture with BBVA set up to develop Consumer Lending in Italy - operating	
Albacom	Dec-04	Sale of stake to British Telecommunications	
Hesse Newman &Co	Aug-04	Sale of 100% stake to Bankhaus Wölbern & Co. And Rothmann & Cie.Holding GmbH	
Artigiancassa	Aug-04	Preliminary agreement with AGART and Iccrea Holding to re-launch company's business	
Coopercredito	Jul-04	Incorporated into BNL SpA	
Banco BNL Do Brasil S.A.	Jun-04	Sale to Unibanco	
Banca BNL Investimenti	Mar-04	Sale to RAS for €100mln with a gross capital gain of approx. €74mln	
Additional d	isposal of 20 d	lomestic minority stakes and 8 foreign minority stakes	



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**Balance Sheet: main trends** 

Income Statement: analysis

**Appendix** 

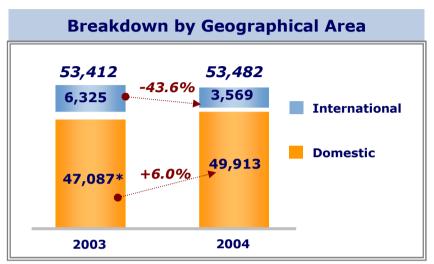


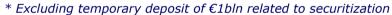
## **BNL Group: Balance Sheet Highlights**

Balance sheet contraction trend reversed in the last quarter supported by growth in securities and loans to customers

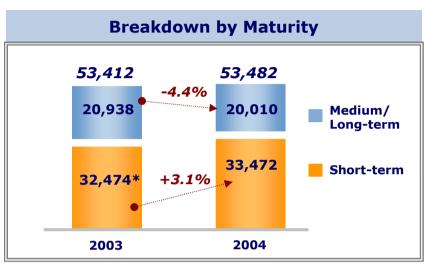
(Euro million)	31/12/2004	% change on 30/09/04	% change on 31/12/03
Total Assets	78,892	+1.3%	-2.7%
Loans to customers	57,083	+2.2%	+1.9%
Loans to banks	6,530	-21.7%	-40.2%
Securities	5,510	+32.3%	+42.7%
Total Liabilities	78,892	+1.3%	-2.7%
Deposits from customers and securities issued	50,813	+1.2%	-2.0%
Deposits from banks	12,354	-7.7%	-6.4%
Subordinated liabilities	2,669	-2.6%	+3.5%







- Deposits from customers remain substantially stable as growth in domestic market more than offsets reduction in international component
- Domestic growth focused on core segments particularly in short-term maturities and in the retail sector

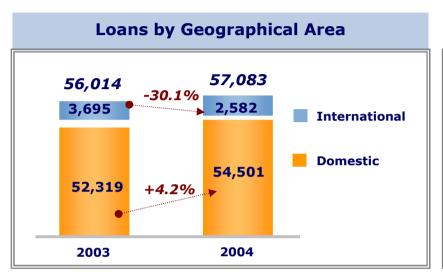


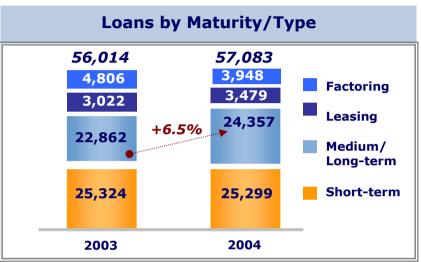




<sup>(1)</sup> Includes securities issued

#### **BNL Group: Loans to Customers**

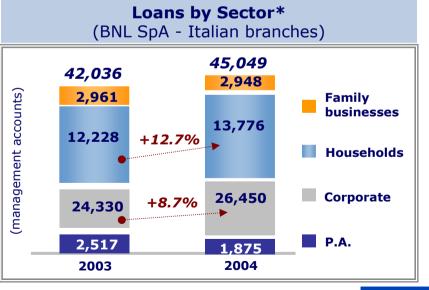




#### **Resumption of loan growth**

- domestic performing loans inclusive of securitized amounts show a 10% yoy increase
- despite significant contraction in the international component

Buoyant trend in medium/long-term activity in targeted sectors (retail and mid-corporate)

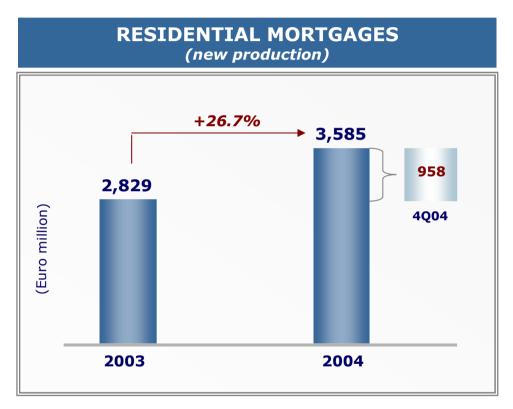


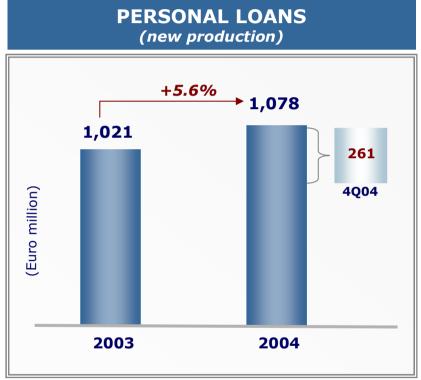
<sup>\*</sup> In accordance with Bank of Italy classification (excluding loans to Financial Institutions )



### **BNL SpA: Mortgages and Personal Loans**

□ Growth rates remain sustained especially in retail credits, positioning BNL amongst leading market players







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**Appendix** 



#### **BNL Group: Income Statement Highlights**

#### **YoY COMPARISON**

- □ Banking income result affected by in-depth restructuring and repositioning implemented since 2003
- □ Continuing successful focus on cost control

(Euro million)	31/12/04	<i>31/12/03</i>	% change
Net Interest Income	1,496	1,661	-9.9%
<b>Net Commissions &amp; Other Net Income</b>	1,152	1,149	+0.3%
<b>Income on Financial Transactions</b>	178	184	-3.3%
Banking Income	2,903	3,070	-5.4%
Personnel Expenses	(1,045)	(1,101)	-5.1%
Other Administrative Expenses	(623)	(626)	-0.5%
Operating Costs	(1,881)	(1,923)	-2.2%
<b>Operating Profit</b>	1,022	1,147	-10.9%



#### **BNL Group: Income Statement Highlights**

#### **4Q on 3Q COMPARISON**

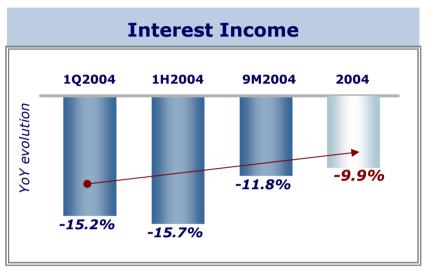
- □ Pick-up in revenues supported by commissions and interest income
- □ Control of personnel costs contributes to significant recovery in operating result

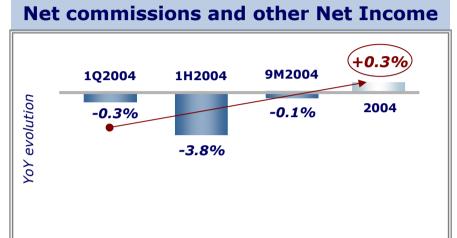
(Euro million)	<i>4Q04</i>	<i>3Q04</i>	% change
Net Interest Income	398	372	+7.0%
<b>Net Commissions &amp; Other Net Income</b>	316	283	+11.7%
Income on Financial Transactions	4	20	-80.0%
Banking Income	<b>763</b>	686	+11.2%
Personnel Expenses	(256)	(273)	-6.2%
Other Administrative Expenses	(168)	(156)	+7.7%
<b>Operating Costs</b>	(489)	(481)	+1.7%
<b>Operating Profit</b>	274	205	+33.7%

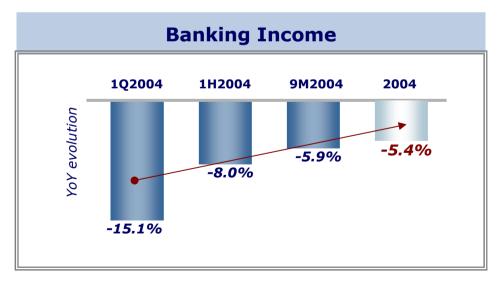


#### **2004 Income Statement Evolution** (YoY comparison)

#### **Confirmation of recovery trend in revenues**







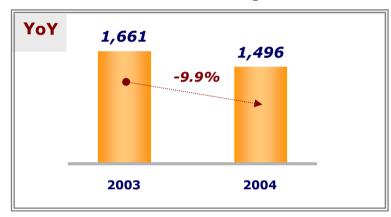


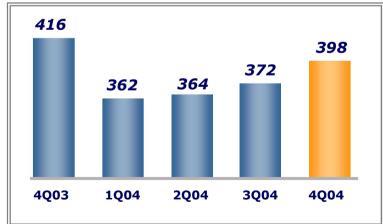
### **BNL Group: Net Interest Income**

□ Portfolio downsizing of non-core areas weighs on interest income

□ Progressive recovery during the year supported by pick-up in

volumes and treasury activities











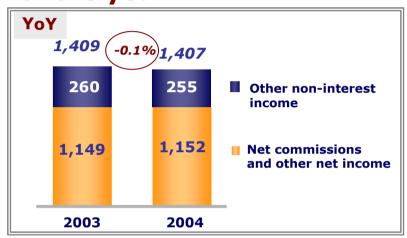
(Euro million)

#### **BNL Group: Non-Interest Income**

□ Overall stability in main non-interest income components

□ Continuing recovery in commission income in the latter part of the year

dividends)



■ Net commissions and other income: +0.3%

- excluding foreign branches +1.4%

Other non-interest income: -2.0%
 (2003 dividends include €43.5mln of extraordinary

#### 4Q04 on 3Q04:

■ Net commissions and other income: +11.2%

■ Other non-interest income: +63.3%

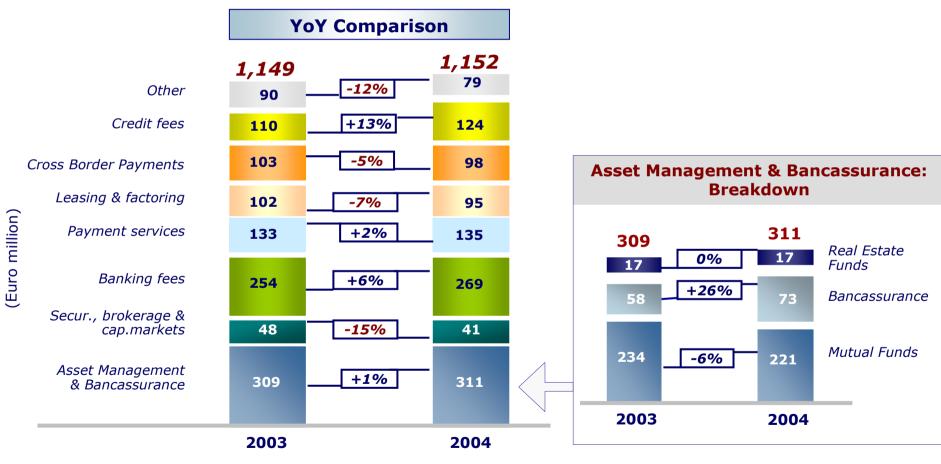


YoY change

(Euro million)

## **BNL Group: Net Commissions & Other Net Income**

- □ Bancassurance fees sustain asset management contribution
- □ Growth in banking fees, payment services and credit fees offsets lower contribution from brokerage and leasing & factoring

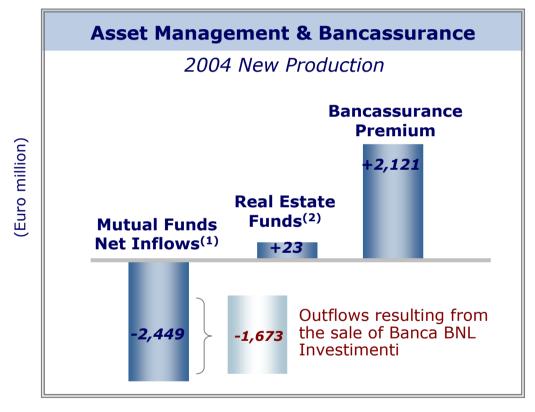


(Management accounts)



## **BNL Group: Asset Management & Bancassurance**

Bancassurance new production (+20.5% yoy) and real estate funds substantially offsets mutual funds outflows, partly expected following the sale of Banca BNL Investimenti



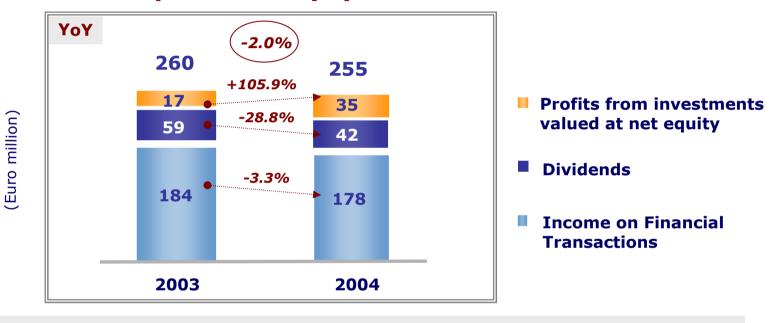
<sup>(1)</sup> BNL Gestioni SGR: excludes real estate investment trusts and includes SICAV



<sup>(2)</sup> BNL Fondi Immobiliari SGR PA

## **BNL Group: Other Non-Interest Income**

Net of 2003 extraordinary dividends, income on financial transaction including dividends from trading portfolio shows a 10% improvement yoy

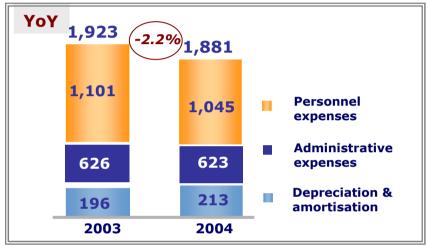


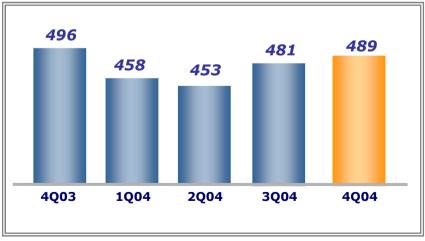
- proprietary trading has sustained the overall contribution of financial profits and dividends (the latter including a significant extraordinary component in 2003)
- positive performance from BNL Vita has boosted results from investments at net equity

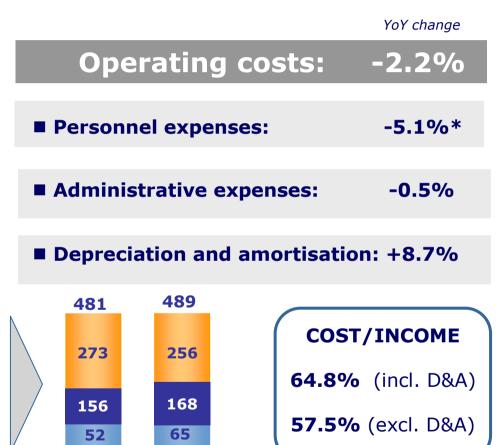


### **BNL Group: Operating Costs**

## Operating costs control mainly driven by lower personnel expenses benefiting from ongoing headcount reduction







3Q04

**4Q04** 

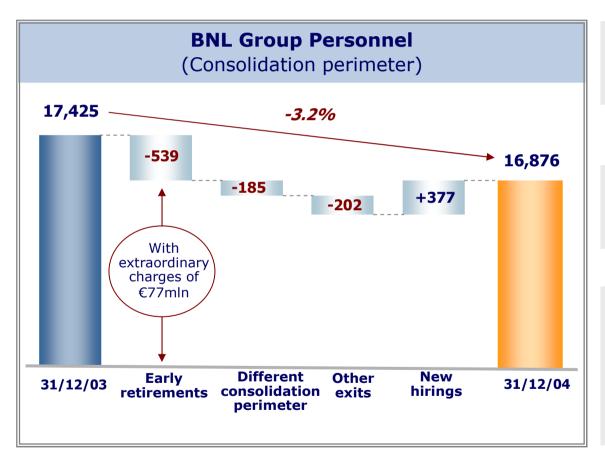


(Euro million)

<sup>\*</sup> Excludes impact of national labour contract renewal. Costs pertaining to FY2004 for €14mln (as yet not disbursed) have been accounted under risks and contingencies.

### **BNL Group: Personnel Reduction**

## Continuing right-sizing of Group headcount with selective recruitment in key business areas, particularly distribution



2004 net headcount reduction:

-549

of which:

4Q04 net headcount reduction:

-366

#### **Internal mobility enhancement:**

re-qualification and re-allocation of about 183 employees from administrative functions to commercial activities



## **BNL Group: Income Statement Highlights**

#### **YOY COMPARISON**

#### Decisive action on asset quality impacts bottom line

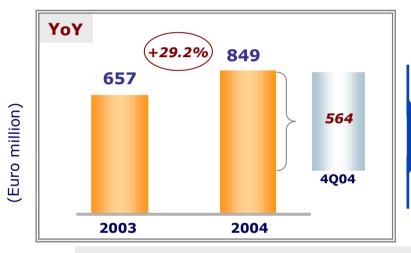
(Euro million)	31/12/04	31/12/03	% change
Operating Profit	1,022	1,147	-10.9%
<b>Net Write-downs and Provisions</b>	(1,000)	(844)	+18.5%
<b>Profit on Ordinary Activities</b>	22	303	-92.7%
<b>Extraordinary &amp; Other Items</b>	(40)	(91)	-56.0%
<b>General Banking Risks Reserve</b>	64	67	-4.5%
Net Profit	(34)	141	n.s.



#### **BNL Group: Credit Risk Provisions & Write-downs**

High level of provisions resulting from extraordinary actions:

- □ implementation of a more conservative loss forecasting model
- □ acceleration of alignment of criteria to new regulatory environment and response to Supervisory Authority remarks





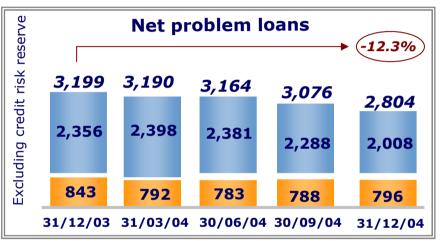
- Credit provisions and write-downs excluding effect of extraordinary actions represent 72 b.p. of loans to customers
- Provisioning allows an increase in problem loans coverage ratio by 5.8 p.p. in the 12 months
- Existing full coverage of Argentinean intra-group lines has been totally transferred to provisions on performing loans; the actual coverage has been reduced to 30% in consideration of recent developments
- **■** Provisions on performing loans overall increase to 0.68%

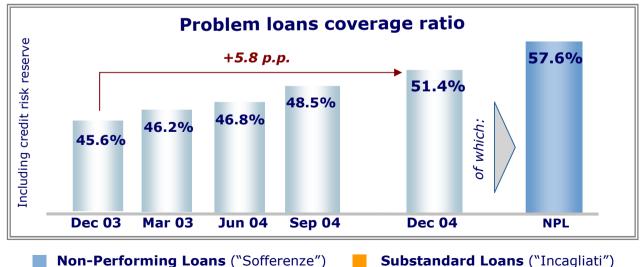


## **BNL Group: Asset Quality**

- □ Sale of problem loans in 4Q04 leads to a fall in gross exposure in spite of impact of re-classification criteria
- □ Coverage continues to rise reaching 58% for NPLs



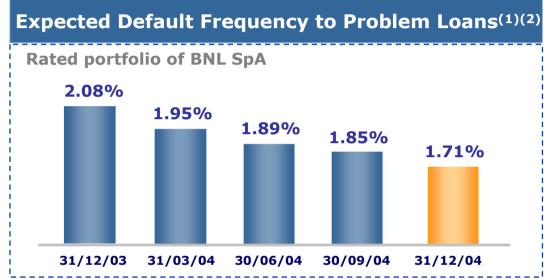


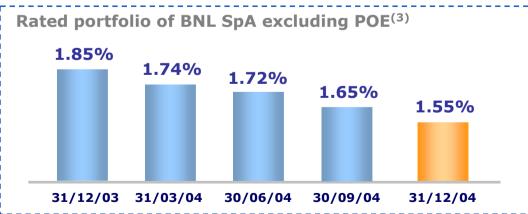




## **Asset Quality: Rated Portfolio Evolution**

## Credit policy yielding continuing improvement in the rated portfolio's EDF





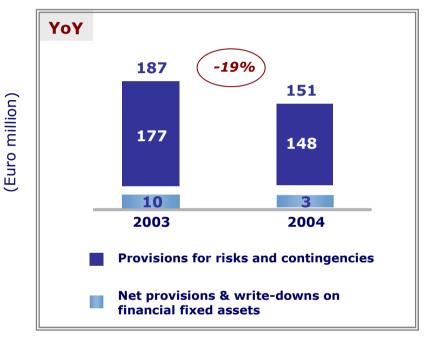
- □ 37 bp EDF improvement in rated portfolio in 2004
  (30 bp excluding POE)
- ➤ resulting from a decrease in EDF in all components, especially significant in Large Corporate and Small & Family Businesses
- □ 14 bp EDF improvement in rated portfolio in 4Q04

(10 bp excluding POE)

- (1) Includes "sofferenze" and "incagli"
- (2) Calculated on loan volumes
- (3) Small and Family Businesses



### **BNL Group: Other Provisions & Write-downs**



## **Provisions for Risks & Contingencies** include:

- Personnel costs provisions (€36mln) (2004 new labour contract impact and variable compensation)
- Provisions for litigation risks (€56mln)



#### **BNL Group: Extraordinary Items**

(Euro million) 2004 2003 % change **Net extraordinary items** 3 72 -95.4% Aggregate also includes: Gains from sale of subsidiaries (including Banca BNL **Investimenti) amount to €70mln** Personnel reduction charges amounting to €77mln In addition: €43mln of provisions (of which **Albacom** €13mln in 4Q04) concurrently with finalization of the sale to BT



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Analysis by Business Segment

BNL Group: Income Statement & Balance Sheet

BNL SA, Argentina: Balance Sheet Highlights

Rights Issue: Summary Table



### **Analysis by Business Segment**

#### **Guidelines**

**Retail**: Includes individuals, private banking, small businesses (turnover < €1.5mln) and related subsidiaries (Artigiancassa, BNL Gestioni Sgr, BNL Fondi Immobiliari, BNL Direct Services, Servizio Italia and Lavoro Bank AG Zurigo)

**Corporate**: Includes SMEs, large corporate, international corporate, public administration, leasing and factoring and foreign subsidiaries not included in other segments

**Financial Activities**: Includes treasury activities, trading book, institutional deposits and investment banking

**Corporate Centre**: Includes problem loans, investments, fixed assets, other structural items and subsidiaries (BNL Finance, BNL Multiservizi SpA, BNL International Investments SA)



# (Euro million)

## **BNL Group: Breakdown by Business Segment**

2004	Retail	Corporate	Financial Activities	Corporate Centre	TOTAL
RWA	12,733	36,763	7,942	5,699	63,137
% on total	20%	58%	13%	9%	100%
Total Income	1,502	1,088	312	0	2,903
% on total	<i>52</i> %	<i>37</i> %	11%	0%	100%
<b>Operating Costs</b>	(1,078)	(485)	(52)	(267)	(1,881)
% on total	<i>57</i> %	26%	3%	14%	100%
Cost / Income	71.8%	44.5%	16.5%	n.s.	64.8%
Operating Income	424	604	261	(266)	1,022
% on total	41%	59%	26%	-26%	100%

2003	Retail	Corporate	Financial Activities	Corporate Centre	TOTAL
RWA	11,217	36,169	8,370	5,854	61,610
% on total	18%	59%	14%	10%	100%
Total Income	1,457	1,165	356	91	3,070
% on total	47%	<i>38</i> %	12%	3%	100%
Operating Costs	(1,095)	(492)	(53)	(283)	(1,923)
% on total	<i>57</i> %	26%	3%	15%	100%
Cost / Income	75.1%	42.3%	14.9%	n.s.	62.6%
Operating Income	362	673	303	(192)	1,147
% on total	32%	59%	26%	-17%	100%



## **BNL Group: Income Statement**

2004		
2004	2003	% change
1,496	1,661	-9.9%
917	936	-2.0%
178	184	-3.3%
77	76	+1.3%
235	213	+10.3%
1,407	1,409	-0.1%
2,903	3,070	-5.4%
-1,668	-1,727	-3.4%
-1,045	-1,101	-5.1%
-623	-626	-0.5%
-213	-196	+8.7%
-1,881	-1,923	-2.2%
1,022	1,147	-10.9%
	917 178 77 235 <b>1,407</b> <b>2,903</b> -1,668 -1,045 -623 -213 <b>-1,881</b>	917 936 178 184 77 76 235 213 1,407 1,409 2,903 3,070 -1,668 -1,727 -1,045 -1,101 -623 -626 -213 -196 -1,881 -1,923



## **BNL Group: Income Statement**

(Euro million)	2004	2003	~ % change
Operating profit	1,022	1,147	-10.9%
Net write-downs on credits and provisions for possible loan losses Provisions for risks and contingencies Net write-downs on financial fixed assets	-849 -148 -3	-657 -177 -10	+29.2% -16.4% -70.0%
Total net write-downs and net provisions	-1,000	-844	+18.5%
Profit on ordinary activities	22	303	-92.7%
Net extraordinary items	3	72	-95.8%
Write-downs on investments (Albacom SpA)	-43	-163	-73.6%
Change in the reserve for general banking risks	64	67	-4.5%
Income taxes for the period	-76	-135	-43.7%
Net profit (loss) attributable to minority interests	-4	-3	+33.3%
Net profit (loss) for the year	-34	141	n.s.



## **BNL Group: Balance Sheet Highlights**

(Euro million)	31/12/04	30/09/04	30/06/04	31/12/03	yoy % change
ASSETS					
Loans to customers	57,083	55,842	56,108	56,014	+1.9%
Loans to banks	6,530	8,338	8,162	10,913	-40.2%
Investment securities	5,510	4,165	5,540	3,862	+42.7%
Investments	429	389	338	361	+18.8%
Other assets	9,340	9,141	9,078	9,910	-5.8%
Total assets	78,892	77,875	79,226	81,060	-2.7%
LIABILITIES AND SHAREHOLDERS	' EQUITY				
Deposits from customers	50,813	50,222	49,822	51,834	-2.0%
Deposits from banks	12,354	13,387	13,382	13,200	-6.4%
Other liabilities	6,105	5,270	7,197	7,020	-13.0%
Allowances for risks and contingencies	1,493	1,500	1,456	1,651	-9.6%
Allowances for possible loan losses	105	288	295	357	-70.7%
Subordinated liabilities	2,669	2,739	2,627	2,578	+3.5%
Share capital and reserves	5,387	4,269	4,282	4,279	+25.9%
Net result for the period	(34)	200	165	141	n.s.
Total liabilities and shareholders' equity	78,892	77,875	79,226	81,060	-2.7%



## **Argentina: BNL S.A. - Balance Sheet Highlights**

	(Pesos	mln)	(Euro mln) (2)	
	31/12/2003(1)	31/12/2004	31/12/2004	
TOTAL ASSETS	3,565	3,843	953	
Cash and deposits with Central Ban	k 891	1,035	257	
Loans	1,446	1,379	342	
of which: - Net NPLs	64	100	25	
(Coverage %)	89%	79%	79%	
<b>Securities and Participations</b> (3) of which:	402	417	103	
- Public sector (Bono Cobertura)	330	352	<i>87</i>	
Other assets	826	1,012	251	
TOTAL LIABILITIES	3,565	3,843	953	
Deposits from customers	2,444	2,480	615	
Intra-group lines	321	318	79	
Subordinated debt	74	75	19	
Other liabilities	369	602	149	
Net equity	357	368	91	
including current year result of:	-14	+34	+8	

<sup>(1)</sup> Includes inflation accounting



<sup>(2)</sup> EUR/ARS = 4.03305

<sup>(3)</sup> Denominated in US\$

## **Rights Issue: Summary Table**

- □ Successful completion of €1.2bln rights issue in December 2004
- □ Full subscription of new shares issued without recourse to underwriting syndicate

			- [
Offering period	Offering period:	22 November 2004 - 13 December 2004	1
			-
Subscription	Final offering price:	€ 1.52	1
price	Offering ratio:	7 new ordinary shares for each 20 owned ordinary /savings shares	1
	Number of shares issued:	784,646,093	71
Shares issued	Amount of share capital raised:	€ 1,192,662,061	1
			7
		Outstanding shares	ł
	Ordinary:	3,008,954,187	į
Share Capital	Savings:	23,198,331	į
(31 Dec. 2004)	Total shares outstanding:	3,032,152,518	ł
	Par value:	€ 0.72	1
	Share capital:	€ 2,183,149,812.96	ĺ



#### **Investor's Contacts**

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